

LEGAL MATTERS



WHAT ARE THE LAWS LIKE ON DRUGS IN SOUTH AMERICA?

Use or possession of any illegal drug is strictly prohibited in all South American countries; this includes marihuana and cocaine. Penalties for breaking the law are generally very harsh. For the security and interests of the group, Tour Leaders will insist that any participant on a tour or expedition found to be in possession of any illegal drug should leave the group immediately. In this situation, the Tour Leader's decision is final and absolute. Any participant who needs to carry controlled, or lifesaving drugs for personal medication, must inform their Tour Leader in person as well as on the Booking Form. In this situation it is advisable to carry a copy of your prescription.

WHAT IS ECOTRIBAL'S COMPLAINTS PROCEDURE?

If you have any complaint about an Ecotribal tour or expedition we ask you, in the first instance, to make this known to the Tour Leader who will take appropriate action. If you are not satisfied with the Tour Leader's response, you should contact Ecotribal's UK office at the first opportunity and we will do our best to resolve the problem.

We are responsible for the proper performance of our obligations as outlined in the tour itineraries, unless a failure to do so is attributable to you or a third party, or due to unusual and unforeseeable circumstances beyond our control.

WHAT IS ECOTRIBAL'S DATA PROTECTION POLICY?

Ecotribal will need to use information such as your name and address, passport number, date and place of birth, nationality and any special needs or dietary requirements in order to make pre-bookings and to inform the Peruvian Authorities. We will not pass the information on to any third parties who do not legitimately require the information for the purposes of facilitating the smooth running of the tour or expedition. By booking an Ecotribal tour or expedition we assume that you consent to this information being passed to the relevant people.

Photographic images of tour or expedition participants (film or digital) may be used by Ecotribal without charge and in all media – now and in the future – for bona fide educational, journalistic, promotional or marketing purposes.

WHAT IS OUR POLICY REGARDING COMPENSATION FOR DAMAGES?

Except in instances of personal injury or death, where the Company is found to be liable for damages in respect of its failure to carry out the contract, the maximum amount of such damages, compensation and loss of enjoyment will normally, but not necessarily, be limited to three times the basic holiday price shown on the invoice.